

AVIATION AUSTRALIA

# CABIN CREW TRAINING

AVI20208 CERTIFICATE II IN AVIATION (FLIGHT OPERATIONS)





# Training with Aviation Australia

Since 2001, Aviation Australia has been providing world class aviation training that has created partnerships with over 150 industry organisations comprising airlines, aerospace companies, governments, defence forces and regulatory authorities.

Aviation Australia's cabin crew course trains students to an exceptionally high standard, placing graduates on the first choice recruitment list of several well renowned domestic and international airlines.

As a cabin crew student, you will learn general aviation theory and receive practical, hands-on training in handling emergencies such as evacuations, fires, and first-aid situations, along with security, customer service, personal grooming and much more - all while building your self-confidence, independence and professional status along the way.

Aviation Australia's cabin crew training team is comprised of highly experienced instructors with real aviation experience, who maintain dynamic contact with the industry to ensure you graduate from your course with a level of skill and knowledge which is current and relevant.

Aviation Australia's Flight Safety Training Centre in Brisbane is highly regarded as the premium independent training facility in Australia and, is utilised not only by students but by major domestic and international airlines. Within the facility are cabin simulators, escape slide-descent trainers, a ditching pool for practising water-based emergencies and a fully equipped fire emergency training cabin.

All of Aviation Australia's facilities and programmes are devoted to the single purpose of creating flight attendants of the highest calibre who are industry ready when they graduate.

## Training in Sydney and Melbourne

As well as offering training in Brisbane, Aviation Australia also provide training for aspiring cabin crew in Sydney and Melbourne. In these locations, Aviation Australia utilises state-of-the-art aviation training facilities, providing students with the same excellent standard of training on offer in Brisbane.

## The Aviation Australia experience

At Aviation Australia, we're more than just an outstanding training organisation. Our vibrant, dynamic community of both students and staff is diverse in culture, language and experiences, providing you with a once in a lifetime experience from which you will emerge well qualified and well equipped to pursue your dream career in aviation.

## AVI20208 Certificate II in Aviation (Flight Operations) entry requirements

**Age:** 18 years or over

**Eligibility:** Must be an Australian Citizen or hold an Australian Residency.

**Academic:** Recognised educational qualifications equivalent to Australian Year 10 (Year 12 preferred).

**Course fee and start date:** Please see Aviation Australia's website for fees and upcoming course dates.

*Course duration, start dates and fees are subject to change and depend on sufficient course numbers.*

**Please note that some airlines may have specific entry requirements for employment. For an indication of these, please see Aviation Australia's website.**





# AVI20208 Certificate II in Aviation (Flight Operations)

With a career as a flight attendant, new horizons open up, possibilities become limitless and futures soar. This career allows you to be all you can be, exploring and fulfilling your full potential to rise above the ordinary.

Frequent travel to exciting places, the glamour of the uniform and presentation, and the opportunity to make new friends all over the world are the obvious attractions of a career as a flight attendant.

As a flight attendant, you are the face of your airline and a brand ambassador for your country. You have the privilege of interacting with passengers from all cultures and backgrounds and it is your responsibility to ensure that safety is paramount. It is essential that you maintain a positive attitude, confidence, enthusiasm and a clear sense of professionalism at all times.

Aviation Australia's AVI20208 Certificate II in Aviation (Flight Operations) will equip you with the comprehensive knowledge, skills, values and experience needed to set you apart from the rest. Our graduates are currently employed with over 35 airlines around the world.

## Course outcome

Students will receive a **AVI20208 Certificate II in Aviation (Flight Operations)** plus the following additional certificates:

- **HLTAID003 Provide First Aid**
- **SITHFAB201 Provide Responsible Service of Alcohol** - course delivered and certificate issued by Sarina Russo on campus at Aviation Australia.

Certificate II	Description	Full time	Part time	Online
	Orientation	7 weeks	Approximately 14 weeks consisting of up to 12 hours of structured theory and practical tuition per week.	Self-paced study consisting of 12 theory topics and examinations.  On successful completion of all theory topics, an additional 4 weeks of full time practical training will be required.
	Styling High - Uniform/Grooming/Department			
	Airline Employment - Resume/Cover Letter Writing/ Interview Techniques			
✓	Introduction to Aviation			
✓	Health and Safety in Aviation			
✓	Roles and Responsibilities			
✓	Work in a Socially Diverse Environment			
✓	Non-Technical Skills (NTS) and Human Factors			
✓	Aircraft Familiarisation			
✓	Standard Operating Procedures			
✓	Emergency Equipment			
✓	Non-Normal Situations (Fire/Decompression/ Flight Crew Incapacitation)			
✓	Evacuation Procedures			
✓	Aircraft and Passenger Security			
✓	Quality Customer Service			



# Student support

In order to best support students in their search for employment within the aviation industry, Aviation Australia's Employment Services team are available on a full time basis to assist with all aspects of a job application, from the preparation of cover letters and resumes through to interview techniques and personal presentation.

Maximising opportunity for graduate employment, the Employment Services team maintain relationships with key contacts in the aviation industry and advise students of upcoming vacancies in their desired field of employment. Aviation Australia is dedicated to supporting the development of the next generation of aviation professionals, with our graduates being highly successful in securing employment in the aviation industry and in many cases, going on to lead thriving careers.

## Career Sessions

Aviation Australia's Cabin Crew Career Sessions offer you the chance to explore our world-class facilities, experience what we offer and speak to industry experts to discover what options are available for you to lead a career as a flight attendant.

It is a perfect opportunity to find out more about the AVI20208 Certificate II in Flight Operations, meet past students as well as our inspirational instructors.

**For further information, visit [www.aviationaustralia.aero/cabin-crew](http://www.aviationaustralia.aero/cabin-crew)**

How do I apply to train at Aviation Australia?

**CONTACT AVIATION AUSTRALIA OR  
APPLY ONLINE AND PAY DEPOSIT**



**PROVIDE CERTIFIED COPIES OF ALL  
DOCUMENTATION PLUS PASSPORT PHOTO\***



**ATTEND TELEPHONE INTERVIEW  
IF REQUIRED**



**RECEIVE CONFIRMATION OF ENROLMENT (COE)  
STUDENT HANDBOOK AND GROOMING GUIDE**



**COMMENCE YOUR STUDY**

*\*Please note that a passport photo only needs to be provided by students applying to train in Sydney or Melbourne.*



**Queensland  
Government**

