

FLIGHT ATTENDANT PREPARATION

CERTIFICATE II IN TOURISM



JET SET YOUR TOURISM CAREER

OUTCOME:

SIT20112 Certificate II in Tourism

Are you ready for a rewarding career meeting new people and traveling to incredible places? This course will provide you with an understanding of what it takes to be a flight attendant while gaining nationally recognised units including: Apply First Aid, Responsible Service of Alcohol and Customer Service. Gain the edge and be fully prepared for the flight attendant application process.

Job Prospects:

Tour Guide
Tourism Bureau Officer
Flight Attendant
Tourism Information Officer
Airline Reservations Clerk
Airport Check-in Officer

DETAILS

Location:

South Bank

Start Date/s:

28th November 2016
30th January 2017

Workload:

4 weeks full time (4 days per week)

Delivery:

Classroom

COST:

Full Fee \$1,750

Subsidised \$500

Concession \$150

Payment options available. For more information or to enrol please call 13 72 48

UNITS

The successful achievement of this qualification requires you to complete all the units in the list below.

SITXCCS202 Interact with customers

SITXCOM201 Show social and cultural sensitivity

SITTIND201 Source and use information on the tourism and travel industry

SITXWHSF Participate in safe work practices

HLTAID003 Provide first aid

SITXCOM202 Provide a briefing or scripted commentary

SITXFSA101 Use hygienic work practices for food safety

SITHFAB201 Provide responsible service of alcohol

AVI2001B Provide customer service on an aircraft

BSBWOR301 Organise personal work priorities and development

BSBWOR203 Work effectively with others

For enquiries contact:

Customer Service

📞 13 72 48

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**MAKE
GREAT
HAPPEN**

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Brisbane